

# City of Tempe

# STREETS SUPERVISOR

JOB CLASSIFICATION INFORMATION						
Job Code:	291		FLSA Status:	Non-Exempt		
Department:	Engineering & Transportation		Salary / Hourly Minimum:	\$30.344712		
Supervision Level:	Supervisor		Salary / Hourly Maximum:	\$40.965385		
Employee Group:	SUP		State Retirement Group:	ASRS		
Status:	Classified		Market Group:	Streets Supervisor		
Drug Screen / Physical:	Υ	Υ	EEO4 Group:	Service Maintenance		

#### DISTINGUISHING CHARACTERISTICS

#### REPORTING RELATIONSHIPS

Receives direction from an assigned area manager and/or other managerial staff.

Exercises direct supervision over assigned staff.

MINIMUM QUALIFICATIONS					
Experience:					
	of supervisory or lead responsibility managing a work group of 5 or more				
	employees related to the area of assignment.				
Education:	Equivalent to completion of an Associate's Degree or degree related to the				
	core functions of this position.				
License / Certification:	Must possess and maintain a valid driver's license.				
	Possession of a valid Arizona Commercial Driver's License is preferred.				

#### **ESSENTIAL JOB FUNCTIONS**

Essential job functions are the fundamental duties of a position: the things a person holding the job absolutely must be able to do.

To actively support and uphold the City's stated mission and values. To plan, organize, assign, supervise and coordinate the daily work of crews and contractors involved street sweeping and street maintenance activities. To maintain the City's infrastructure systems and assets to its highest level, by reducing cost and providing seamless service to customers.

### OTHER DUTIES AS ASSIGNED

Please note this job description is not designed to cover or contain a comprehensive listing of all activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.

- Perform job duties adequately and properly; follow personnel and department policies and operating procedures; show respect, tact, and courtesy in dealings with coworkers and the general public; behave in a manner that does not obstruct or hinder other employees from completing their duties; act in a manner that is safe and follow the City's safety procedures at all times.
- Select, train, motivate, track, assign, and oversee the work of staff; establish schedules and methods for work performed; and ensure adherence to proper workgroup procedures and policies;
- Review organizational goals and objectives; establish and discuss job duties and performance expectations; set performance goals;
- Recommend and assist in the implementation of organizational goals and objectives and implement policies and procedures;
- Observe and enforce the requirements of Department of Transportation (DOT) Federal Motor Carrier Safety Administration (FMCSA) regulations, relating to CDL license holders in the performance of safety-sensitive functions and the use and/or misuse of alcohol and controlled substances;
- Determine equipment and supply needs; evaluate and monitor equipment performance; requisition supplies and materials; and make routine and emergency purchases as required;
- Participate in preparation of the workgroup budget; monitor, review, approve and control expenditures including purchases; assist with the preparation of divisional budget requests and recommendations;
- Responsible for the design, implementation, and maintenance of data in various computerized systems; identify and analyze problems; develop and present solutions from analyzed data;
- Demonstrate superior seamless customer service by coordinating workgroup activities with other divisions, city departments, and outside agencies with the commitment to innovation and integrity;
- Communicate and act as a liaison with other local and national municipalities and service providers; develop relationships to obtain statistical data; and benchmark core industry functions against other local and national industry functions;
- Become a member of and participate in local and national industry organizations; research and evaluate new ideas, concepts, products, services, and equipment options; make recommendations and assist in implementation of the aforementioned;
- Act as a support to citizen advisory boards, commissions and committees;
- Communicate verbally with customers, clients or the public in face-to-face, one-to-one settings, in group settings, or using the telephone;
- Produce written documents meeting management expectations regarding content and formatting;
- Review and check the work products of others to ensure conformance standards; implement coordination of divisional training for employees;
- Identify areas needing repair and maintenance and take corrective action;

- Oversee and participate in all related aspects of maintenance for assigned area;
- Ensure proper records, daily logs, and inventories of restricted use and/or other chemicals are in compliance with regulating agency;
- Develop guidelines and requirements for projects in assigned areas, including reviewing and approving plans; prepare specifications for contracts; inspect the work of contractors; prepare inspection reports and maintain records of all areas maintained under contract; and ensure proper compliance with contract conditions;
- Oversee and manage specific work areas and complete special projects;
- Negotiate resolutions of problems and contractual agreements, both internal and external to the organization;
- Establish and maintain cohesive and effective working relationships with facility patrons and contracted users of specialty facilities as well as the general public;
- Oversee volunteer program in appropriate work areas; monitor volunteer work assignments and projects; review work product along with methods and procedures;
- Coordinate, contribute and use best management practices;
- Provide pro-active performance planning utilizing performance management tools;
- Perform related duties as assigned;
- Physically present to perform the duties of the position.

#### PHYSICAL DEMANDS AND WORK ENVIRONMENT

- Lift heavy objects (up to 50 lbs.);
- Operate city vehicles;
- Operate small city equipment such as backhoe, aerial lift, forklift;
- Work alone for extended periods of time;
- Operate power tools such as jackhammers, drills, chain saws, etc.;
- Use tools such as hammers, wrenches, shovels saws and wheel barrels;
- Operate computers and other office machines using repetitive hand/eye movement;
- Climb stairways and ladders;
- Traverse uneven surfaces during site visits;
- Work out-of-doors in inclement weather during site visits;
- Exposure to heat, cold, dampness, dust, pollen, odors, fumes, etc.;
- Exposure to hazards of electrical shock, falls, noise, equipment operation, etc.;
- Exposure to blood and airborne pathogens; bodily fluids, etc.;
- Exposure to chemicals, petroleum products, cleaning agents, fumes, etc from PVC glue, pesticides, graffiti remover;
- Work extended hours.

COMPETENCIES			
CLASSIFICATION LEVEL	INCLUDES	COMPETENCIES	

Foundational	All Employees	Inclusion, Communication, Interpersonal Skills, Integrity, Professionalism, and Willingness to Learn
Non-Supervisory	In Addition >	Teamwork, Customer Service, Initiative, and Dependability / Reliability
Supervisory	In Addition >	Staffing, Monitoring Work, Delegating, Development / Mentoring, and Support Others
Manager	In Addition >	Preparing / Evaluating Budgets, Monitoring / Controlling Resources, and Motivating / Inspiring
Deputy Director	In Addition >	Entrepreneurship and Networking
Director	In Addition >	Organizational Vision

 $For more \ information \ about \ the \ \textit{City of Tempe's competencies for all classifications:}$ 

City of Tempe, AZ : Competencies

## JOB DESCRIPTION HISTORY

Effective March 2014

Revised November 2016 (update job duties)

Revised July 2019 (Reorg from PW – update job title, min quals, job duties, and removed all references to solid waste and fleet – moved to Eng & Transp Dept).